



CASE STUDY: How the Colorado Information Sharing Consortium brought together 62 agencies, 300 million records, and thousands of law enforcement officers.

In just over 6 months, the CISC switched from a legacy solution to a modern system for a law enforcement information sharing consortium. Their new solution has led to higher levels of usage and engagement at lower total cost than before.

THE CHALLENGE

The CISC was formed in 2008 to help meet the needs of law enforcement agencies in Colorado to share information across jurisdictional boundaries. Fast forward 8 years: after implementing what was in 2009 a leading solution, the CISC and its members were growing frustrated with increasing costs, lagging technology, and poor service from their provider.

THE GOAL

- Enable member agencies to start using the new system within 6 months
- Allow multiple vendors access to the data
- Maintain CJIS compliance

NUMERICA'S APPROACH

- Integrated data using modern web technology, without expensive proprietary interfaces
- Offered Lumen mobile and desktop access application access on Day 1
- Host and manage all hardware/software in a fully CJIS-audited environment; agencies just need a web browser and a single virtual machine instance.

RESULTS

- 300 million records integrated and accessible to CISC members and third parties
- 30,000 Lumen searches made per month by CISC members
- 7 new agencies joined CISC in the first 8 months with the new system

“The Numerica data warehouse delivers the security, control and flexibility needed to effectively share and analyze all types of information among CISC member agencies.”

- David Shipley, CISC Manager

“Without Lumen, I would be flying blind as a detective.”

-Detective at CISC Member Agency